

Business Web Hosting

Application Form



Internode's high performance web hosting offers a responsive, reliable solution to your business web requirements.

Please note that Internode does not provide website development or web content maintenance services.

Our three Business Web Hosting services provide a range of features to suit most businesses. We also provide comprehensive co-location services for specialist needs. These include physical server solutions, or dedicated Virtual Private Networks.

Internode also provides a complete set of Domain Name Services, including registration and management. If required, we can also supply SSL Certificates for secure transactions. Please contact us if you need these services for your web site.

Submit your completed and signed form to Internode by:

email	sales@internode.com.au
fax	1300 848 699
post	PO Box 284 Rundle Mall Adelaide SA 5000

1. Customer Details

Please type in your responses, answering all relevant questions. If filling in by hand, please print neatly using the spacing provided.

*Required fields

Applicant (individual or company name)*

For businesses, trading name(if applicable)*

Internode client ID (if existing)

Your client ID starts with a letter

ABN (for businesses)*

ABN only mandatory for businesses

Date of birth (for individuals)*

Contact Name*

Contact Email Address*

Postal Address*

Suburb/Town*

State*

Postcode*

Telephone (business hours)*

Mobile

Fax

OFFICE USE ONLY

Sales Rep

Promo Code

2. Business Web Hosting Service Details

2.1. Plan Change or Service Establishment (please select one)

Please select whether this is a new service or a plan change, then complete all details in section 2.2.

Plan Change
(a \$25 plan change fee applies)

Service ID (if known)

Your Service ID starts with a letter

New Service Establishment
(a \$50 establishment fee applies)

Webmaster email address for technical correspondence*

2.2. Business Web Hosting Plan

Plan	Suitable for	Web Space	Monthly Traffic Served	Cost Per Month
<input type="radio"/> Static	Static content only	10 MB	500 MB	\$10 per month
<input type="radio"/> Dynamic	Dynamic content	100 MB	5 GB	\$20 per month
<input type="radio"/> Database	Dynamic content with database	500 MB	10 GB	\$50 per month

Your website is designed to operate on:

Windows

Unix

3. Web Site Domain Name

Your web site will be addressed via a primary domain name, for example *www.example1.com*. You may also require "alias" domain names that are addressed to the same site, for example *www.example1.net* and *www.example2.com*.

Please document the required domain names here—Internode will manage the addressing if we are providing you with the DNS Management service. Otherwise, you will need to contact your provider of DNS Management services.

You can use the "Additional Information" section, or attach an extra sheet, if more than two aliases are required.

Web Site Name

Primary Domain Name

Alias 1 (optional)

Alias 2 (optional)

DNS Managed by Internode?

Yes

No

Yes

No

Yes

No

4. Additional Virtual Hosts (optional)

Additional Virtual Hosts are an optional feature that provides you with the ability to maintain more than one web site within your hosting plan, and are charged at an additional \$10 per month per Additional Virtual Host. If this is required please indicate the primary name and any required aliases of the Additional Virtual Host here.

You can use the "Additional Information" section, or attach an extra sheet, if more Additional Virtual Hosts are required.

Additional Virtual Host

Primary Domain Name

Alias 1 (optional)

Alias 2 (optional)

DNS Managed by Internode?

Yes

No

Yes

No

Yes

No

5. Redirects (optional)

Redirects provide you with the ability to redirect web requests to one domain to a specific part of another website—for example, redirecting *www.thingone.com* to *www.example1.com/thingone*. These are charged at \$5 per month per redirect. If this is required, please include the details of the redirect here.

You can use the “Additional Information” section, or attach an extra sheet, if more Additional Redirects are required.

Redirects

DNS Managed by Internode?

Redirect this domain...

Yes

No

...to this URL

6. Additional Information

Please document any additional information here—for example, additional aliases, virtual hosts, redirects, technical contact details—and any other information of relevance.

You can attach an extra sheet if more space is required.

7. Billing Options

Internode invoices your services monthly, in advance. Please select your payment type:

Automatically charge my credit card
Additional fees apply for payment by credit card.
Please read the Additional Notes for more information.

Automatically Direct Debit from my bank account
You must set up Direct Debit online or submit a Direct Debit Request Form.
For more information see www.internode.on.net/directdebit

Credit card type

Other

Card number

CVN/CVV

This is the last 3 digits of the number on the signature panel on the back of your card. For AMEX, it is 4 digits on the front.

Name on card

Expiry

 /

Please specify your email address for your tax invoice, notifications, and other correspondence

8. Customer Authorisation

The Applicant agrees to the Internode Customer Relationship Agreement (available online at www.internode.on.net/legal); or the Internode Master Services Agreement (MSA) or Business Customer Relationship Agreement (BCRA) (if an MSA or BCRA has been signed by the parties). The Applicant also agrees to the product specific details contained in this document including the Additional Notes.

If the Applicant is a company the person signing this form also warrants that he/she is authorised to execute this Agreement on behalf of the Applicant.

Signature*

X

Date*

d d / m m / y y y y

Additional Notes

Note on the BCRA and MSA

If a Business Customer Relationship Agreement (BCRA) or Master Services Agreement (MSA) is provided with this Application, that BCRA or MSA will apply to all goods and services that you receive from Internode, including those described in this Application. If you did not receive a BCRA or MSA with this Application, the most recent BCRA or MSA that you signed shall apply. If you have never received an MSA or BCRA, the Customer Relationship Agreement will apply (available online at www.internode.on.net/legal).

Web Hosting Environment

- Internode's Business Web Hosting products operate in environments that have been optimised for general business purposes. This environment (refer www.internode.on.net/hosting for details) may be upgraded or modified by Internode at any time, for security or operational purposes.
- While it is our objective to minimize customer inconvenience in these situations, it is your responsibility to ensure your web site conforms to the current environment.

Internode CRA Acceptable Use Policy

- Internode's CRA Acceptable Use Policy applies to our Business Web Hosting services. This includes the prevention of spam, fraud, breach of intellectual property rights, and other illegal activities—please refer to www.internode.on.net/legal for full details.

Billing Information

- Tax invoices and other notifications will be sent to the email address that you have specified in the Customer Details section of this form.
- Posting of paper invoices is available, but discouraged for environmental reasons, and if requested will attract a \$1.50 surcharge per invoice.
- The base monthly fees for Business Web Hosting services are payable in advance, with any applicable excess usage fees charged in arrears.
- Please note that the first monthly service charge, plus the establishment charge, must be paid in full before Internode can activate the service.
- Full details on our payment options are available at www.internode.on.net/payments.
- The following credit card surcharges apply for payments:
 - Visa or MasterCard: 0.47% of the transaction value.
 - American Express or Diners Club: 2.5% of the transaction value.
- There are no surcharges for BPay, Direct Debit, Direct Credit, Cheque, Money Order, Cash, or EFTPOS.
- Excess charges apply to web space and served traffic above the specified quotas. Complete service descriptions are available online at www.internode.on.net/hosting.
- Information is current as of 24 August 2016 and is subject to change without notice. All pricing includes GST.