

Overview

Internode have engineered a high performance, high availability web hosting platform, providing a responsive and reliable solution to your business requirements.

Please note, however, that Internode do not provide services for the development or maintenance of the web site content.

Our three Business Web Hosting services provide a range of features and capacity to service the web hosting requirements of most business customers. For specialist needs we provide comprehensive co-location services for customers requiring either dedicated Virtual Private Servers or physical server solutions. Internode also provides the complete range of Domain Name Services – including registration and management – and can supply SSL Certificates if required for secure transactions. Please contact us if you require these additional services for your web site.

Submit your completed and signed form to Internode by:

Post: PO Box 284 Rundle Mall Adelaide SA 5000

Email: sales@internode.com.au

Fax: 1300 848 699

Your Account Details

1. Customer Details

Please type in your responses, answering all relevant questions. If filling in by hand, please print neatly using the spacing provided.

*Required fields

Applicant (individual or company name)*

For businesses, trading name (if applicable)*

Internode client ID (if existing)

Your client ID starts with a letter

ABN (for businesses)*

ABN only mandatory for businesses

Date of birth (for individuals)*

dd / mm / yyyy
Date of birth only mandatory for individuals

Contact name*

Email address*

Postal address*

Suburb/town*

State*

Postcode*

Telephone (business hours)*

()

Mobile

Fax

()

Sales Rep

Promo Code

2. Billing Options

Automatically charge my credit card monthly in advance

Additional fees apply for payment by credit card.
Please read the Additional Notes for more information.

Invoice me monthly in advance

Credit card type

Other

Card number

CVN/CVV

This is the last 3 digits of the number on the signature panel on the back of your card.
For AMEX, it is 4 digits on the front.

Name on card

Expiry /

Please specify your email address for your tax invoice, notifications and other correspondence

Your Service Details

3. Plan Change or Service Establishment (please tick one)

Plan Change

(a \$25 plan change charge applies)

Internode Service ID (if known)

Change my plan to

Static

Dynamic

Database

New Service Establishment – please complete all details below

(a \$50 establishment charge applies)

We require your 'webmaster' email address for technical correspondence

4. Business Web Hosting Plan

Please select the required plan. Details on the plans are available online at www.internode.com.au/hosting

Plan	Cost Per Month	Suitable for	Web Space	Monthly Traffic Served
Static	\$10	Static content only	10Mb	500Mb
Dynamic	\$20	Dynamic content	100Mb	5Gb
Database	\$50	Dynamic + Database	500Mb	10Gb

Your website is designed to operate on

Windows

Unix

5. Web Site Name

Your web site will be addressed via a primary domain name, for example www.example1.com. You may also require 'alias' names that are addressed to the same site, for example www.example1.net and www.example2.com.

Please document the required domain names here – Internode will manage the addressing if we are providing you with the DNS Management service. Otherwise, you will need to contact your provider of DNS Management services.

You can use the 'Additional Information' section, or attach an extra sheet, if more than two aliases are required.

Web Site Name

DNS Managed by Internode?

Primary Domain Name

Yes

No

Alias 1 (optional)

Yes

No

Alias 2 (optional)

Yes

No

6. Additional Virtual Hosts (Optional)

Additional Virtual Hosts are an optional feature that provides you with the ability to maintain more than one web site within your hosting plan, and are charged at an additional \$10 per month per Additional Virtual Host. If this is required, please indicate the primary name and any required aliases of the Additional Virtual Host here.

You can use the 'Additional Information' section, or attach an extra sheet, if more Additional Virtual Hosts are required.

Additional Virtual Host

DNS Managed by Internode?

Primary Domain Name	<input type="text"/>	Yes	No
Alias 1 (optional)	<input type="text"/>	Yes	No
Alias 2 (optional)	<input type="text"/>	Yes	No

7. Redirects (Optional)

Redirects provide you with the ability to redirect web requests to one domain to a specific part of another web site – for example, redirecting www.thingone.com to www.example1.com/thingone. These are charged at a \$5 per month per Redirect. If this is required, please include the details of the Redirect here.

You can use the 'Additional Information' section, or attach an extra sheet, if more Additional Virtual Hosts are required.

Redirect this Domain Name

DNS Managed by Internode?

<input type="text"/>	Yes	No
... to this URL	<input type="text"/>	

8. Additional Information

Please document any additional information here – for example additional aliases, additional virtual hosts, additional redirects, technical contact details – and any other information of relevance.

You can attach an extra sheet if more space is required.

9. Customer Authorisation

The applicant agrees to the Internode Standard Form of Agreement (available online at www.internode.com.au/sfoa) or the Internode Master Services Agreement (if an Internode Master Services Agreement has been agreed by the parties). The applicant also agrees to the product specific details contained in this document including the Additional Notes. If the applicant is a company the person signing this form also warrants that he/she is authorised to execute this agreement on behalf of the applicant.

Signature

X

Date

[Print form](#)

Note On The MSA

This note is applicable only if the parties have agreed to an Internode Master Services Agreement (“MSA”). If no MSA is provided with this Application, the most recent version of the MSA you agreed to will also apply to the goods and services described in this Application. If an MSA is provided with this Application, that MSA will apply to all goods and services that you receive from Internode, including those described in this Application. This Application takes precedence over Internode’s MSA to the extent of any inconsistency.

Web Hosting Environment

- Internode’s Business Web Hosting products operate in environments that have been optimized for general business purposes. This environment (refer www.internode.com.au/hosting for details) may be upgraded or modified by Internode at any time, for security or operational purposes.
- While it is our objective to minimize customer inconvenience in these situations, it is your responsibility to ensure your web site conforms to the current environment.

Acceptable Usage Policy

- Internode’s Acceptable Usage Policy applies to our Business Web Hosting services. This includes the prevention of spam, fraud, breach of intellectual property rights and other illegal activities – please refer to www.internode.com.au/sfoa for full details.

Billing Information

- Tax invoices and other notifications will be sent to the email address that you have specified in the Customer Details section of this form.
- Posting of paper invoices is available but discouraged for environmental reasons, and if requested will attract a \$1.50 surcharge per invoice.
- The base monthly fees for Business Web Hosting services are payable in advance; with any applicable excess usage fees charged in arrears.
- Please note that the first monthly service charge, plus the establishment charge, must be paid in full before Internode can activate the service.
- Full details on our payment options are available at www.internode.com.au/payments.
- Credit card surcharge: Payments via Visa or Mastercard incur a \$0.99 surcharge per transaction; and payments using American Express or Diners Card incur a surcharge of 2.5% of the transaction value.
- There are no surcharges for BPay, Direct Debit, Direct Credit, Cheque, Money Order, Cash or EFTPOS.
- Excess charges apply to web space and served traffic above the specified quotas. Complete service descriptions are available online at www.internode.com.au/hosting.
- Information is current as of 14 October 2011 and is subject to change without notice. All pricing includes GST.