



Order Form: Dialup Internet

Service Details

1. PLAN CHANGE OR SERVICE ESTABLISHMENT (PLEASE TICK ONE)	
<input type="checkbox"/> Plan Change <i>(\$15 plan change charge applies)</i>	Internode Service ID (if known): _____ Change my plan to : <input type="checkbox"/> Home-Dial-Casual <input type="checkbox"/> Home-Dial-Unlimited <input type="checkbox"/> Business-Dial-Single <input type="checkbox"/> Business-Dial-Dual <input type="checkbox"/> Business-Dial-Four
<input type="checkbox"/> New Service Establishment – Please complete all details below	<i>(\$30 establishment charge applies)</i> <input type="checkbox"/>
2. DIALUP INTERNET	
Please select the required plan – details on the plans are available online at www.internode.on.net	
<input type="checkbox"/> Home-Casual : \$10/month, includes 10 hours per month single channel, \$1 per hour excess, dynamic IP address.	
<input type="checkbox"/> Home-Unlimited : \$24.95/month, includes unlimited* hours per month single channel, dynamic IP address.	
<input type="checkbox"/> Business-Dial-Single : \$44.95/month, includes unlimited* hours per month single channel, static IP address.	
<input type="checkbox"/> Business-Dial-Dual : \$89.95/month, includes unlimited* hours per month two channels, static IP address.	
<input type="checkbox"/> Business-Dial-Four : \$179.95/month, includes unlimited* hours per month four channels, static IP address.	
<i>* Unlimited plans include 744 hours per month per channel, equivalent to a 24x7 permanent connection for each channel. If you exceed this then any excess hours will be charged at \$1 per hour.</i>	
Username for mailbox: _____ @internode.on.net second choice: _____ @internode.on.net	
<i>Your username must consist of lowercase letters, numbers, underscores (_) and periods (.) only. It must begin with a letter, and be between 3 and 16 characters in length.</i>	
NOTES	
All pricing includes GST. Complete service descriptions are available online at www.internode.on.net .	

Additional Notes

When you apply for an Internode Dialup Internet service, you should be aware of certain obligations and conditions once the order form is received by Internode.

Firstly, please be aware that when you sign the application form you are signing to say that you accept and agree to be bound by the Internode Standard Form of Agreement documents (available at www.internode.on.net/sfoa). Please call us if you would like any help interpreting these documents.

Customer Details

- Please complete all information contained in Section 1. This information will be used for the purposes of supplying you with the service, to administer your account with us and if necessary, to transfer you from your existing supplier.
- For your security and privacy, it is important that you provide all the information we request. We will use it to verify your identity when dealing with you over the phone. The requested information for registered businesses includes your Australian Business Number (ABN), and for individuals includes your date of birth and (if applicable) Driver's License Number.

Dialup Internet Services

- You will require equipment (such as a modem) and a telephone access line (either PSTN or ISDN) to access the Internode Dialup Internet service. Internode are not responsible for providing this hardware or telephone access lines; nor are we responsible for any call charges incurred in accessing the service.

Acceptable Usage Policy

- Internode's Acceptable Usage Policy applies to our Dialup Internet services. This includes the prevention of spam, fraud, breach of intellectual property rights and other illegal activities – please refer to www.internode.on.net/sfoa for full details.

Billing Information

- Tax invoices and other notifications will be sent to the email address that you have specified in the Customer Details section of this form. Posting of paper invoices is available but discouraged for environmental reasons, and if requested will attract a \$1.50 surcharge per invoice.
- The base monthly fees for Dialup Internet services are payable in advance; with any applicable excess usage fees charged in arrears. Please note that the first monthly service charge, plus the establishment charge, must be paid in full before Internode can activate the service.
- Full details on our payment options are available at www.internode.on.net/payments.
- Credit card surcharge: Payments via Visa or Mastercard incur a \$0.99 surcharge per transaction; and payments using American Express or Diners Card incur a surcharge of 2.5% of the transaction value.
- There are no surcharges for BPay, Direct Debit, Direct Credit, Cheque, Money Order, Cash or EFTPOS.
- Information is current as of 21/07/2010 and is subject to change without notice. All prices quoted include GST.