



Internode

The Internode Authorised Cabler Program

Thank you for your interest in the Internode Authorised Cabler program!

Internode is a leading services company who is changing the face of telecommunications in Australia through the use of innovative, cost effective and easy to use Data and Voice services.

Internode was founded in 1991 to serve the IT needs of Australian businesses. We have steadily grown and now employ over 300 qualified and dedicated people to provide services nationally to all types of organisations and users.

As a large, stable, wholly Australian owned company, Internode is committed to delivering affordable communications services nationally. We continually re-invest in hardware, software and people to create a fast-growing, highly-satisfied customer base.

Internode wishes to be able to confidently refer customers to appointed cablers in order to resolve premises cabling issues and install central splitters where required.

The Internode Authorised Cabler contact details would be added to our Website and our staff would refer customers to use the list to choose a cabler to contact.

Internode would expect a high level of technical excellence and customer service skills in return for these referrals.

Minimum Internode Authorised Cabler requirements

At a minimum, any Internode Authorised Cabler must:

- hold current Open registration as a cabler through one of the ACMA accredited industry Registrars (ACRS, ASIAL, BRCA, FPA Australia and TITAB ACRS).
- comply with all Telecommunications Cabling Provider Rules 2000 (as amended), and all other applicable laws.
- have a good working knowledge of broadband ADSL1, ADSL2, ADSL2+ and Annex M technologies and be familiar with the configuration and deployment of the range of Internode recommended CPE devices.
- install our preferred brand and models of ADSL Filters/Splitters, which is currently the C-10 245M, 345M and 645M inline filter-splitter and the C-10 100E Central Splitter, as opposed to other brands and models.
- need to be able to attend the customer's premises within 2 business days of the work request order from the customer.

Further to the above, you agree that:

- The listing of a cabler as an Internode Authorised Cabler is strictly at Internode's discretion, and Internode reserves the right to remove any cabler from its list of Internode Authorised Cablers for any reason, at any time. If this occurs, you must cease immediately to refer to yourself as, or allow yourself to be held-out as, an Internode Authorised Cabler.
- Inclusion as an Internode Authorised Cabler does not create any joint venture, partnership, or fiduciary obligation between Internode and the Internode Authorised Cabler. The listing is a source of reference for Internode customers, and an opportunity for Internode Authorised Cablers to source business from Internode's customers.
- Any contract (including billing arrangements) for services performed by an Internode Authorised Cabler for an Internode customer is between the Internode Authorised Cabler and the Internode customer.
- Despite the above, Internode values customer service and your association with our brand, and by signing this application you agree to Internode speaking with any Internode customer for whom you perform any works if you are listed as an Internode Authorised Cabler, for the purposes of Internode evaluating your level of service. In the event of a complaint by an Internode Customer, we may also choose to inspect the work you have undertaken.
- At no time will either Internode or the Internode Authorised Cabler be under any obligation to continue involvement with the Internode Authorised Cabler program.
- Internode requires you to provide evidence of your current Open registration with an accredited industry Registrar prior to listing you on our Website as an Internode Authorised Cabler. Please fax a copy of your registration with this application. Internode may request that you again provide evidence of current registration at any time during which you are listed on our Website as an Internode Authorised Cabler.
- You are required to maintain a policy of insurance in the amount of AUS\$10 million for public and products liability insurance (for any one event) whilst at any time you do works for an Internode customer whilst you are an Internode Authorised Cabler. Internode may request you provide a certificate of currency at any time to evidence you hold this insurance.
- Unless authorised specifically by Internode to do so in writing, at no time are you entitled to use the Internode brand logo whilst you are an Internode Authorised Cabler.



Internode Authorised Cabler Program - Application for Registration

As Applicant, I accept the requirements and obligations stipulated in this document.

Applicant's name.....

Company name (or business name):

Position held:

ABN:

Date of Open registration as registered cabler:

ACMA accredited Registrar with whom you are registered:.....

CONTACT DETAILS

Email address:

Business website address http://

Phone:

Mobile:

Fax:

Please fax this page and a copy of your current Open registration to 08 8235 6956.