

# Domain Name Services

Application Form



Domain names provide your business with a 'presence' on the Internet, establishing and protecting your brand. Domain names are usually similar to your company name or a specific product or service that you provide.

Many small businesses arrange their domain through Internode, then have their email addresses mapped to the domain. This provides a professional appearance without the cost of maintaining your own mail server. You can also use a domain name in conjunction with a Web Hosting service for a complete online solution.

Submit your completed and signed form to Internode by:

email	sales@internode.com.au
fax	1300 848 699
post	PO Box 284 Rundle Mall Adelaide SA 5000

## 1. Customer Details

Please type in your responses, answering all relevant questions. If filling in by hand, please print neatly using the spacing provided.

\*Required fields

Applicant (individual or company name)\*

For businesses, trading name(if applicable)\*

Internode client ID (if existing)

Your client ID starts with a letter

ABN (for businesses)\*

ABN only mandatory for businesses

Date of birth (for individuals)\*

Contact Name\*

Contact Email Address\*

Postal Address\*

Suburb/Town\*

State\*

Postcode\*

Telephone (business hours)\*

Mobile

Fax

### OFFICE USE ONLY

Internode Account Manager

Customer Contract Number

## 2. Service Required

### New Domain Name

Service Type	Charges and required information
<input type="radio"/> Registration only	The biennial registration charge appropriate to the domain type (as documented on page 5) will apply. <b>Please complete Sections 3, 4, and 6.</b>
<input type="radio"/> Registration and Management	The biennial registration charge appropriate to the domain type, plus the management charges (as documented on page 5) will apply. <b>Please complete Sections 3, 4, and 6.</b>

### Existing Domain Name

Service Type	Charges and required information
<input type="radio"/> Primary Management	The domain name management charges (as documented on page 5) will apply. A primary (complete) management service is assumed unless otherwise indicated. <b>Please complete Sections 3, 4, 5, and 6.</b>
<input type="radio"/> Secondary Only	
<input type="radio"/> Registration Renewal and Management	The biennial registration charge appropriate to the domain type, plus the management charges (as documented on page 5) will apply. <b>Please complete Sections 3, 4, 5, and 6.</b>

## 3. Your Domain Name

Domain name

## 4. Registering a New Domain Name

If you would like to register a *.au* or *.on.net* domain name that is not directly derived from your company name, the Registrar needs to be informed of your reasonable claim to the domain name—for example, it may derive from a product or service that you provide. Please describe the reason below:

You can check that your required domain name is available and check the requirements for different domain types at [www.melbourneit.com.au](http://www.melbourneit.com.au). Some domain name registrations (for example *.org*, *.edu*, *.travel*, etc) have special registration requirements. Our sales staff will contact you for further information if this is the case.

## 5. Management of an Existing Domain Name

If your domain name is already Registered and you would like to delegate the Management to Internode, we'll need to know the following details:

Registrar

Username (if required)

Authinfo/Registry Key/Domain Password

If you don't have this information, please contact your existing registration provider, or call Internode Business Sales on 13 66 33 for assistance.

## 6. Specifying your Management Service

### 6.1. Email (please select one)

- No thanks!** I don't need email associated with this domain name
- MX** I have my own email server and simply require an MX record

IPv4 address  :  :  :

IPv6 address  :  :  :  :  :  :  :

- Mail Mapping** I don't have an email server and would like my Internode email accounts mapped to this Domain Name

Mail mapping is a complimentary service for Internode DNS customers! Please specify your required mappings in the Additional Information section on the following page, using the following format:

**Direct Mappings:** for example: *sales@example.com.au* to *example1@internode.on.net*  
One Direct Mapping is allowed for each internode.on.net email account, simply increment the '1'

**Wildcard Mapping:** for example: *\*\*\*\*\*@example.com.au* to *example@internode.on.net*  
This is the 'catch all' for any email to your domain that isn't specified in the Direct Mapping above.

You may use your existing *username@internode.on.net* email address instead of *example@internode.on.net*, if desired. Please note that you receive up to five email accounts with each Internode broadband service. Additional email accounts may also be purchased if required—please complete an Internode Email Order Form (available online at [www.internode.on.net](http://www.internode.on.net)).

### 6.2. Web Site (please select one)

- No thanks!** I don't need a web site associated with this domain name
- MX** I have my own web server and simply require an A and/or AAAA record (WWW)

IPv4 address  :  :  :

IPv6 address  :  :  :  :  :  :  :

- Web Hosting** I don't have a web server and would like Internode to host my web site.

If you require Internode to host your web site, please complete a Business Web Hosting Order Form—available online at [www.internode.on.net/hosting](http://www.internode.on.net/hosting).

## 7. Billing Options

Internode invoices your services monthly, in advance. Please select your payment type:

**Automatically charge my credit card**  
Additional fees apply for payment by credit card.  
Please read the Additional Notes for more information.

**Automatically Direct Debit from my bank account**  
You must set up Direct Debit online or submit a Direct Debit Request Form.  
For more information see [www.internode.on.net/directdebit](http://www.internode.on.net/directdebit)

Credit card type

Other

Card number

CVN/CVV

This is the last 3 digits of the number on the signature panel on the back of your card.  
For AMEX, it is 4 digits on the front.

Name on card

Expiry

Please specify your email address for your tax invoice, notifications, and other correspondence

## 8. Additional Information

Please document any additional information regarding your domain name here—for example any required mail mappings, additional A-records, and technical contact details—and any other information of relevance.

You can attach an extra sheet if more space is required.

## 9. Customer Authorisation

The customer agrees to the Internode Customer Relationship Agreement (this document is available online at [www.internode.on.net/legal](http://www.internode.on.net/legal)) and the Additional Notes on page 5 of this document. The Applicant also confirms that he/she is 18 years of age or older. If the Applicant is a company then the person signing this form warrants that he/she is authorised to execute this Agreement on behalf of the company.

Signature\*

X

Date\*

## Pricing Summary

### Registration

Registration prices vary with the type of domain name, and are charged once every two years (biennially). There is no establishment charge for Registration. The most popular choices are:

Domain Name Type						Biennial Registration
.com.au	.net.au	.org.au	.asn.au	.id.au	\$140	
.com	.net	.org	.biz	.name	.info	\$120
.on.net						\$80

Remember:

- an ABN is mandatory for registering certain domain name types, including .com.au
- on.net domain names are non-transferable

Please contact us if you are interested in other domain types.

### Management

Domain Name Management is \$50 establishment, and \$10 per month, per domain name.

When you apply for an Internode Domain Name service, you should be aware of certain obligations and conditions once the order form is received by Internode. Firstly, please be aware that when you sign the application form you are signing to say that you accept the Internode Customer Relationship Agreement (available online at [www.internode.on.net/legal](http://www.internode.on.net/legal)). Please call us if you would like any help interpreting this document.

## Additional Notes

### Customer Details

- Please complete all information contained in Section 1. This information will be used for the purposes of supplying you with the service, to administer your account with us and if necessary, to transfer you from your existing supplier.
- For your security and privacy, it is important that you provide all the information we request. We will use it to verify your identity when dealing with you over the phone. The requested information for registered businesses includes your Australian Business Number (ABN), and for individuals includes your date of birth and (if applicable) Driver's License Number.
- **An ABN is mandatory for registering a .com.au, .net.au, or .org.au domain name.**

### DNS and Webhosting

- Please note that DNS records cannot be pointed to the free personal web space included with Internode ADSL services..

### Billing Information

- Tax invoices and other notifications will be sent to the email address that you have specified in the Customer Details section of this form.
- Posting of paper invoices is available but discouraged for environmental reasons, and if requested will attract a \$1.50 surcharge per invoice.
- The biennial (two-yearly) fee for DNS Registration is payable in advance. The monthly fee for DNS Management is also payable in advance. Please note that the first periodical service charge, plus the establishment charge, must be paid in full before Internode can activate the service.
- Full details on our payment options are available at [www.internode.on.net/payments](http://www.internode.on.net/payments).
- The following credit card surcharges apply for payments:
  - Visa or MasterCard: 0.47% of the transaction value.
  - American Express or Diners Club: 2.5% of the transaction value.
- There are no surcharges for BPay, Direct Debit, Direct Credit, Cheque, Money Order, Cash, or EFTPOS.
- Information is current as of 24 August 2016 and is subject to change without notice.