

Email Accounts

Application Form



Internode's email accounts provide you with a reliable, feature-rich service that can be accessed with any Internet connection and a standard email client (POP or IMAP), or via Internode Webmail. Each email account includes Spam and Virus filtering, Secure Email, Mail Forwarding and an Auto Respond tool.

If you have a business domain name (for example, *mycompany.com.au*) through Internode, we can also arrange Mail Mapping so your email appears as *user@mycompany.com.au* instead of *user@internode.on.net*.

Up to five Internode email accounts are included with all Internode broadband services. Additional accounts are available at \$30 establishment per order, and \$30 per annum per email account. All pricing includes GST. Complete service descriptions are available online at www.internode.on.net

Submit your completed and signed form to Internode by:

email	sales@internode.com.au
fax	1300 848 699
post	PO Box 284 Rundle Mall Adelaide SA 5000

1. Customer Details

Please type in your responses, answering all relevant questions. If filling in by hand, please print neatly using the spacing provided.

*Required fields

Applicant (individual or company name)*

For businesses, trading name(if applicable)*

Internode client ID (if existing)

Your client ID starts with a letter

ABN (for businesses)*

ABN only mandatory for businesses

Date of birth (for individuals)*

Contact Name*

Contact Email Address*

Postal Address*

Suburb/Town*

State*

Postcode*

Telephone (business hours)*

Mobile

Fax

OFFICE USE ONLY

Sales Rep

Promo Code

2. Email Service Details

2.1. Service Required

New Email Accounts*

 An establishment charge of \$30 applies per order form. Each Email Account is \$30 per annum.

Number of Email Accounts required

2.2. Required Email Account Details

Your username must start with a letter, use only lowercase letters, numbers, underscores (_) and periods (.) and be between 3 and 16 characters in length.

Username for 1st mailbox (username@internode.on.net)*

Second choice for 1st mailbox*

Username for 2nd mailbox (username@internode.on.net)

Second choice for 2nd mailbox

Username for 3rd mailbox (username@internode.on.net)

Second choice for 3rd mailbox

Username for 4th mailbox (username@internode.on.net)

Second choice for 4th mailbox

Username for 5th mailbox (username@internode.on.net)

Second choice for 5th mailbox

3. Mail Mappings

If you have an Internode DNS service, you're eligible for complimentary Mail Mapping. If your Domain Name is managed by Internode and you would like each "username@internode.on.net" address defined above mapped to an equivalent "username@yourdomainname.com.au" address, please enter your domain here.

Domain Name

4. Billing Options

Internode invoices your services monthly, in advance. Please select your payment type:

Automatically charge my credit card
Additional fees apply for payment by credit card.
Please read the Additional Notes for more information.

Automatically Direct Debit from my bank account
You must set up Direct Debit online or submit a Direct Debit Request Form.
For more information see www.internode.on.net/directdebit

Credit card type

Other

Card number

CVN/CVV

This is the last 3 digits of the number on the signature panel on the back of your card. For AMEX, it is 4 digits on the front.

Name on card

Expiry

Please specify your email address for your tax invoice, notifications, and other correspondence

5. Customer Authorisation

The Applicant agrees to the Internode Customer Relationship Agreement (available online at www.internode.on.net/legal). The Applicant also agrees to the product specific details contained in this document including the Additional Notes.

If the Applicant is a company then the signee warrants that he/she is authorised to execute this Agreement on behalf of the company.

Signature*

X

Date*

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Additional Notes

Customer Details

- Please complete all information contained in Section 1. This information will be used for the purposes of supplying you with the service, to administer your account with us and, if necessary, to transfer you from your existing supplier.
- For your security and privacy, it is important that you provide all the information we request. We will use it to verify your identity when dealing with you over the phone. The requested information for registered businesses includes your Australian Business Number (ABN), and for individuals includes your date of birth.

Billing Information

- Tax invoices and other notifications will be sent to the email address that you have specified in the Customer Details section of this form.
- Posting of paper invoices is available, but discouraged for environmental reasons, and if requested will attract a \$1.50 surcharge per invoice.
- Please note that the first monthly service charge, plus the establishment charge, must be paid in full before Internode can activate the service.
- Full details on our payment options are available at www.internode.on.net/payments.
- The following credit card surcharges apply for payments:
 - Visa or MasterCard: 0.47% of the transaction value.
 - American Express or Diners Club: 2.5% of the transaction value.
- There are no surcharges for BPay, Direct Debit, Direct Credit, Cheque, Money Order, Cash, or EFTPOS.
- Information is current as of 24 August 2016 and is subject to change without notice.