

What you need to know

International Roaming is an optional premium service—disabled by default—that allows you to use your NodeMobile when you are outside of Australia. Your mobile handset will be connected to a local telecommunications provider in the place you are visiting. This local provider will supply you with telecommunications services and send us a bill which we will pass on to you.

- International Roaming is disabled by default. You must contact Internode on **1300 304 718** to enable International Roaming.
- International Roaming call, data, and messaging charges are **not included** in your monthly call value. These charges are in addition to your monthly plan fee and are charged at **significantly higher rates** than similar charges within Australia. Charges apply to **all data sent and received**, including receiving MMS.
- All browsing, downloading, uploading, email, mobile application updates (including automatic updates that may not require your consent), sending or receiving MMS, etc—whilst using International Roaming—will cost **from \$2.00 to \$15.50 per megabyte**, depending on the zone you are in.
- **You may wish to disable mobile data on your handset whilst overseas.** Refer to your handset user guide for instructions on disabling mobile data.
- Unlike in Australia, **you will be charged for both making and receiving calls** when using International Roaming.
- International Roaming usage details may take several days or weeks to reach us from overseas providers—meaning that you may not receive timely usage warnings. This means that we may not be able to suspend your service based on your pre-determined spending limit (which by default is \$500) until well after the limit is reached. **It's important to note that you remain responsible for all International Roaming charges.**
- Please visit www.internode.on.net/mobileroaming for detailed information about International Roaming.
- **Alternatively, consider lower priced substitutes to International Roaming** such as International Calling/Phone Cards, TravelSIM Cards, or Internet Telephone Services.

If you would prefer to talk to us by telephone (normal call charges apply), please call us on **1300 304 718** from within Australia or **+61 8 8228 2999** when overseas.

What it will cost you

- International Roaming charges depend on the country you are visiting. There are three International Roaming zones, each with different call, message, and data rates.
- Call costs range from \$1.00 to \$4.00 per minute (to make or receive a call) depending on the zone or country you are in.
- MMS costs depend on the zone or country you are in, and whether you are sending the MMS to an Australian number. For example, an MMS sent from Zone 3 to a non-Australian number will attract a base \$0.75 MMS charge plus data charges at \$15.50 per MB.
- SMS costs range from \$0.50 to \$1.00 per 160 characters depending on the zone or country you are in.
- Mobile data (2G, 3G, or 4G) will cost from \$2.00 per MB up to \$15.50 per MB depending on the zone or country you are in. This means that in Zone 3 it may cost approximately \$0.78 to send or receive a typical text email, \$2.50 to view a typical Facebook page, or \$77.50 to stream a typical one minute video (these estimates are based on average mobile internet pages and will depend on your handset type).

Please visit our website at www.internode.on.net/mobileroaming/roaming_rates for full details of International Roaming charges based on country or zone.